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# Where Have All Our Patients Gone?

## A collaborative multidisciplinary team approach to Lost to Follow Up

007

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# Where Have All Our Patients Gone?

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A collaborative multidisciplinary approach to Lost to Follow Up (Need to Find)

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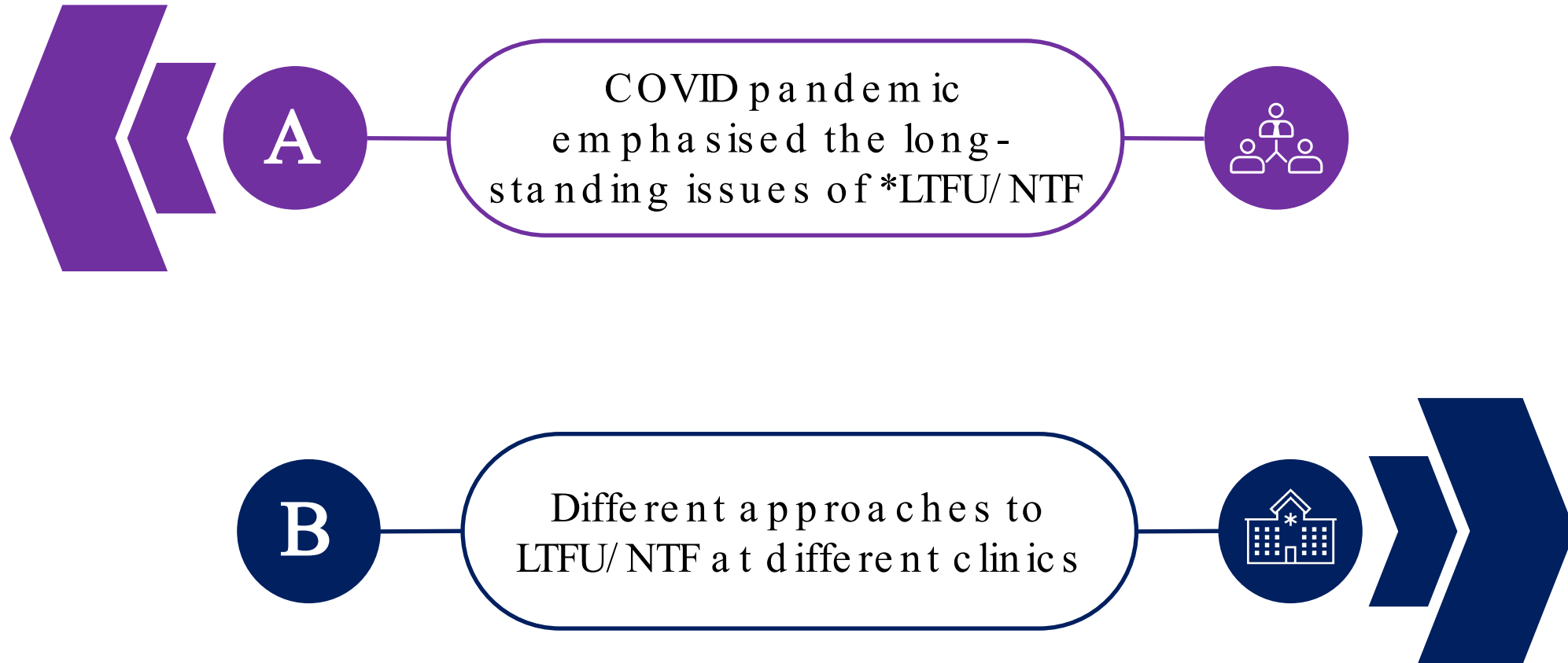
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In relation to this presentation, I declare that I have no conflict of interest

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# Background



\*LTFU = Lost to Follow Up   NTF = Need to Find



# Objectives

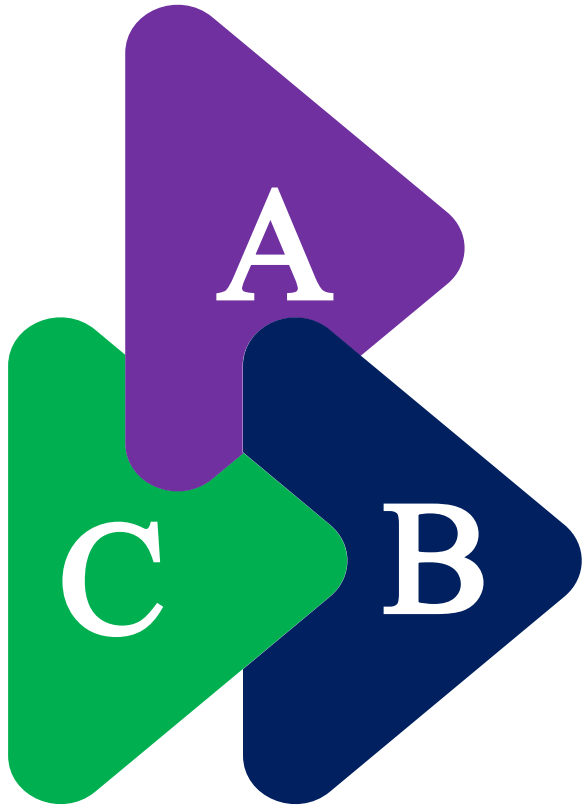


Prioritise \*LTFU/ NTF

To find innovative strategies to re-engage patients with care

Increase reach outside of our geographical areas

# Methodology



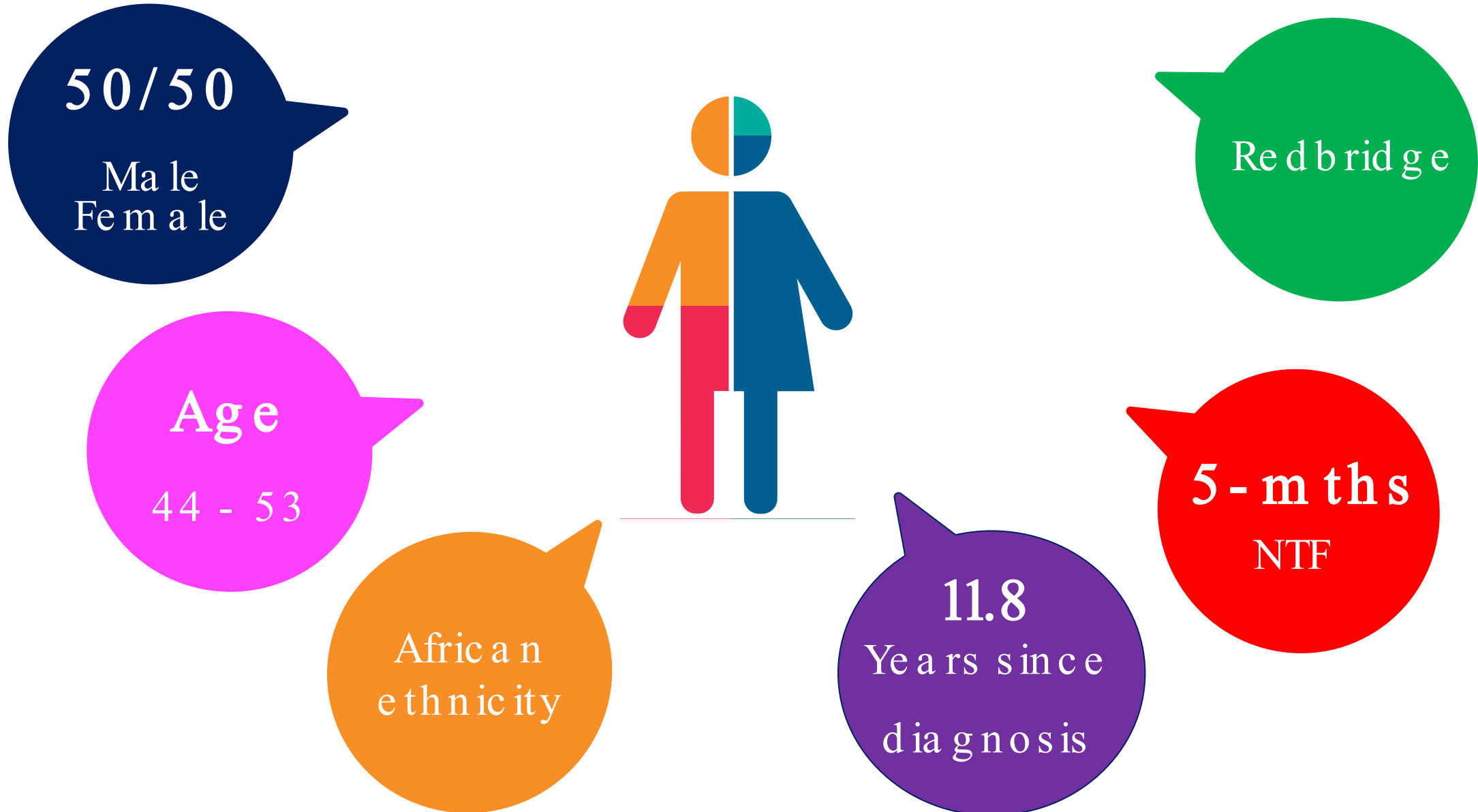
Identified 143 patients who were LTFU/ NTF between March 2020 & February 2022

Identified 5 'categories' of LTFU/ NTF to prioritise work according to urgency

Evaluated effectiveness of using WhatsApp  
(Guidelines for use previously approved by our Trust)

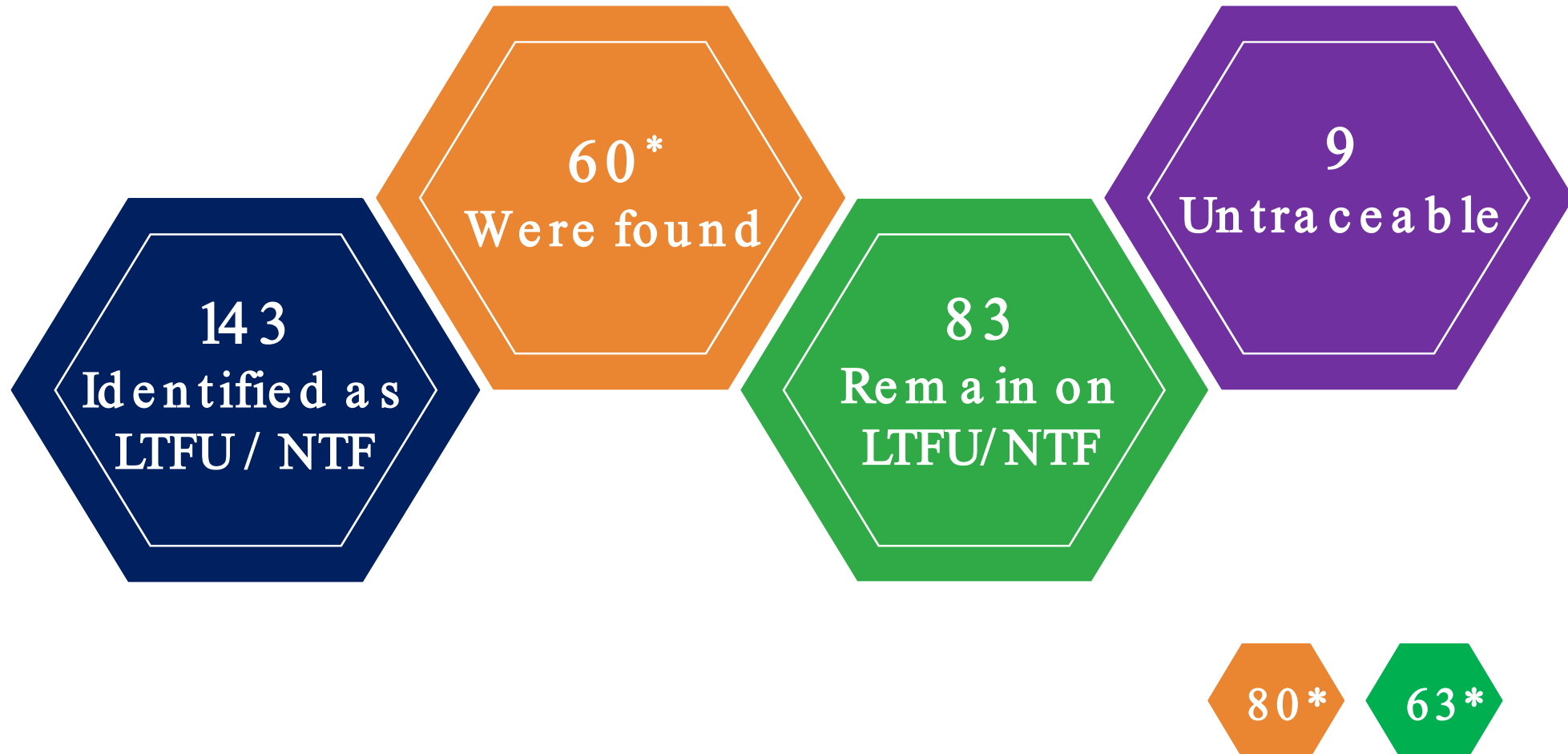


# Results 1: Demographics



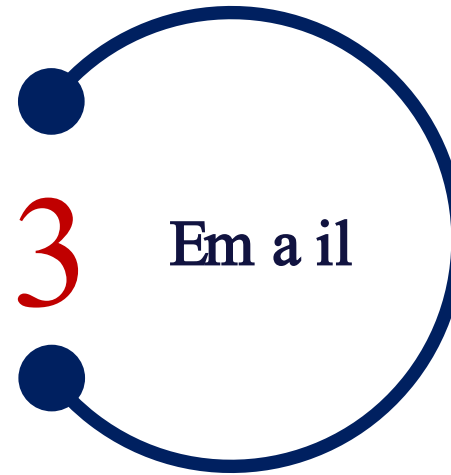


## Results 2: Main Outcomes



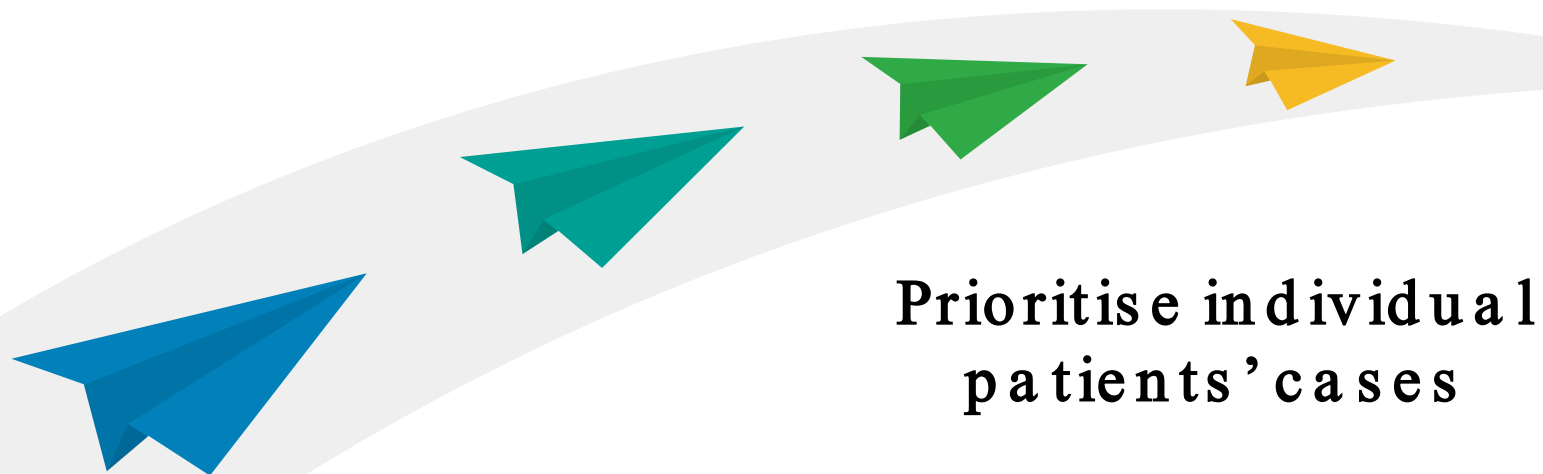


# Results 3: Methods of contact used



# Conclusion

WhatsApp proved to be  
the preferred method  
of communication



Protected time for NTF\*



\*NTF = Need to Find

# Conclusion

Collaboration and  
utilising skill mix  
improves NTF services

Improve  
communication  
(HIV – Hospital – GP)

Impact of COVID



\*NTF = Need to Find



Recommendations

Collaboration!



# Thank you

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## Any Questions?