

16th Annual Conference of the
National HIV Nurses Association (NHIVNA)



National HIV Nurses Association

Rebecca Hawley

Chelsea and Westminster Hospital, London

26-27 June 2014- City Hall, Cardiff

Homeless Outreach Service

Rebecca Hawley
Senior Staff Nurse
56 Dean Street



Service Background

Started in April 2013

Clinic Team consists of

-Consultant in Infectious Diseases

-Clinical Nurse Specialist (HIV
Community)

-Health Advisor

-Sexual Health Nurse

-Homeless Outreach Nurse
Practitioner

Monthly service

Based in Great Chapel Street
Medical Centre

Booked and Drop-in Service



The Team



Aims of the Service

- Outpatient HIV and Viral Hepatitis Management
- Point of Care Tests for HIV and Hepatitis C (HCV)
- Sexual Health Screening
- Vaccinations for Hepatitis A (HAV) and Hepatitis B (HBV)
- Harm reduction advice; needle sharing, endocarditis, co-infection and re-infection with HCV, substance misuse, mental health etc
- Referral to appropriate additional services
- Contraception advice and Cervical Cytology



Engagement

- 'Goody bags' given to clients
- Taking ownership of own health care
- Flexible clinic to meet patients health needs; drop in appointments both GP and ID consultant care delivered simultaneously- able to deal with multiple issues in one consultation
- Community Group support to help bring patients to the clinic; using peer support workers from Groundswell and other networks
- Hostel and outreach staff (multi-agency) actively aware of clinics and proactively bringing people in/reminding them to attend.
- Proactively tracking down traditional non-engagers



A Flexible Clinic!

- Changing the clinic time to suit the needs of our clients
- Introduction of HCV treatment assessment at the clinic



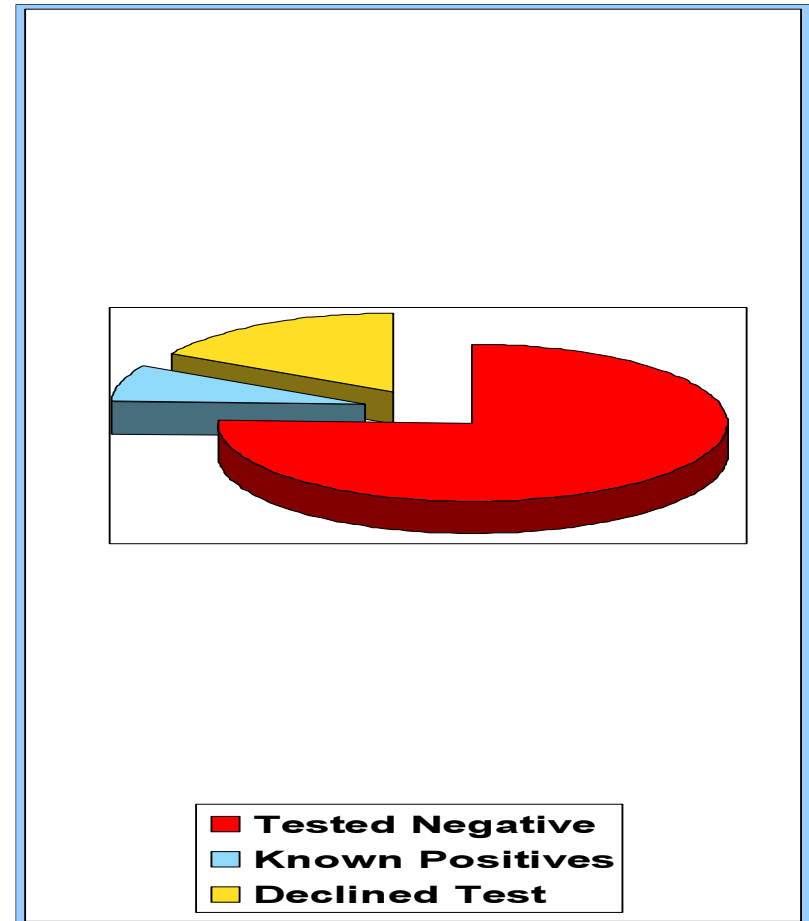
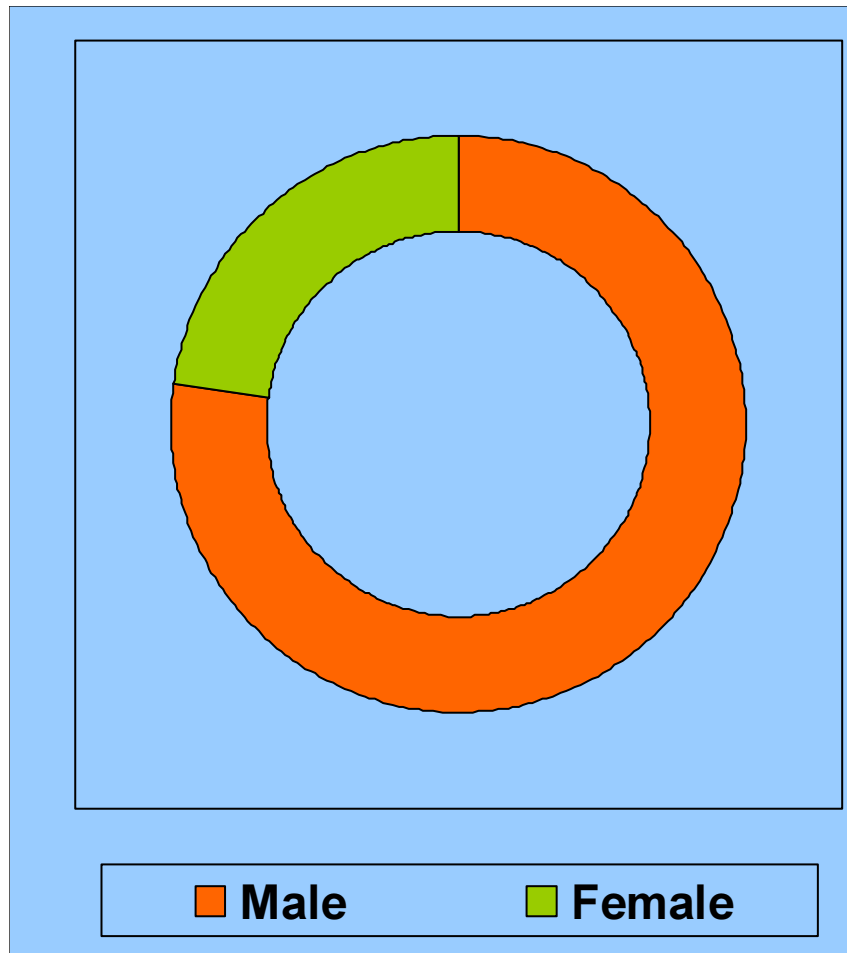
Service Evaluation Results

- We conducted a review of the service in April 2014

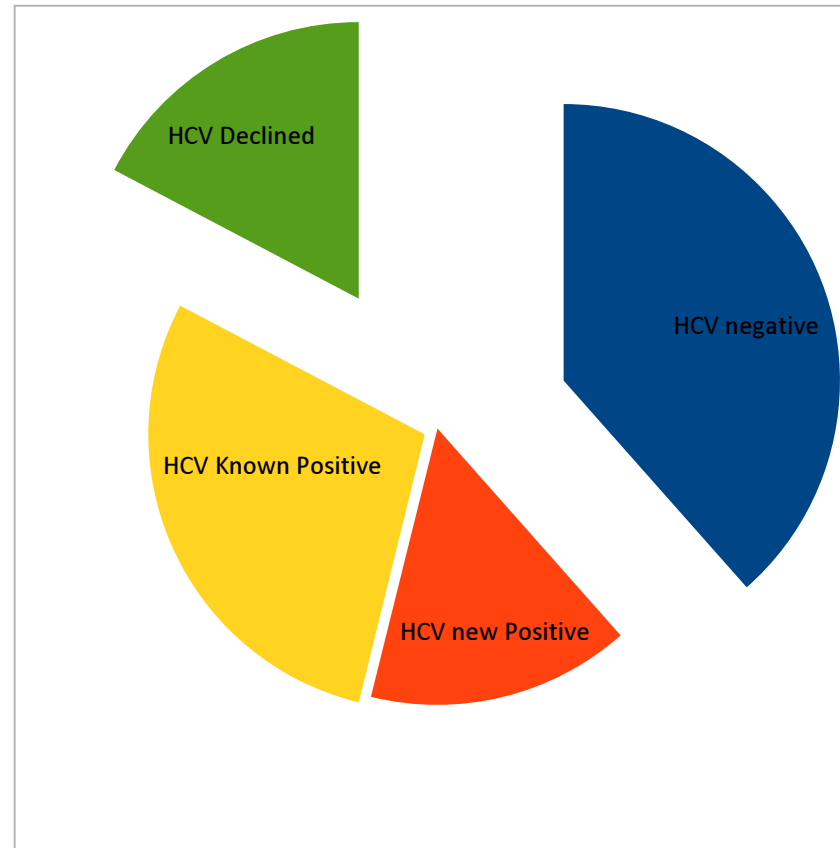
- Results indicated high rates of HCV



Results



HCV Point Of Care Test (POCT)



Patient A

- Born in UK but grew up in USA
- Ex-IVDU
- Homeless
- HCV Positive
- Multi agency working on starting HCV treatment



Patient B

- Homeless
- HIV and HCV co-infection
- IVDU
- Endocarditis, valve replacement
- On warfarin, antiretrovirals
- HIV Community CNS, pharmacy, District nurses



Points to consider

- Look for opportunities
- Multi-agency working to achieve the same goal
- Requires good communication between teams – email excellent for this (nhs.net)
- Be flexible
- Estimated that 40% of patients accessing GCS have literacy issues and struggle to read and write (designed posters and cards)
- Interpreters



. Any Questions ??



Thank You



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- *References for places/organisations referred to ?*
 - *Great Chapel St*
www.greatchapelst.org.uk
 - *Groundswell*
<http://www.groundswell.org.uk>

