

16th Annual Conference of the National HIV Nurses Association (NHIVNA)

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Planning and developing outpatient HIV nursing services within NHS outcome frameworks

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Aim of paper

To demonstrate how HIV nursing services can be planned and developed to reflect changing needs of people with HIV utilising current NHS frameworks

Background – Health System Factors

NHS Outcomes framework

 Lack of clarity around nurses contribution to HIV service specification

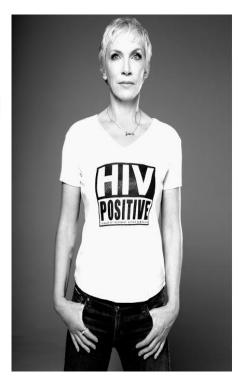
Need to articulate what nurses do to inform funding

Lack of evidence base for HIV nursing activities

Patient Factors - changing face of HIV









Method

- Outpatient nursing team away day September 2013
- Informed by BHIVA Standards, HIV Service specification, NHIVNA competencies
- Perceived needs of patients based on clinical practice
- Role definition and focus on nursing care

Our changing faces of HIV



NHS O1: Preventing people from dying prematurely

Review of HIV Annual Health Check

Use of validated tools to assess alcohol and drug use

Health promotion interventions

NHS O2: Enhancing quality of life for people with long-term conditions

Facilitating peer support

Utilising HIV nurse triage

Assessing psychological and mental health

Auditing, policy review and competency assessments

NHS O3: Helping people to recover from episodes of ill health



Build on links with inpatient ward and post discharge clinic



Review nursing service for HIV outliers



Assess need for Daycare services and identify training needs and space



Continue to develop pathways for joint clinics and nursing roles (named nurses)

NHS O4: Ensuring people have a positive experience of care



NHSO5: Treating and caring for people in a safe environment

- Pathways for managing chaotic patients
- Named nurse allocation
- Psychology drop-in clinic
- Lost to follow-up policy, pathways and clinics
- Opportunities for outreach work

Lessons learned



- Recognising how much nurses do
- Opportunity to consider outcomes for patients
- Highlighted the 'gatekeeper' role of nurses
- Recognises the shift in health promotion

Conclusion

- Assisted in defining the role of the nursing team
- Provided a structure for in-house nurse education
- Raised the profile of the nursing team
- Contributing to the evidence base for HIV nursing
- Future workforce planning and role development