



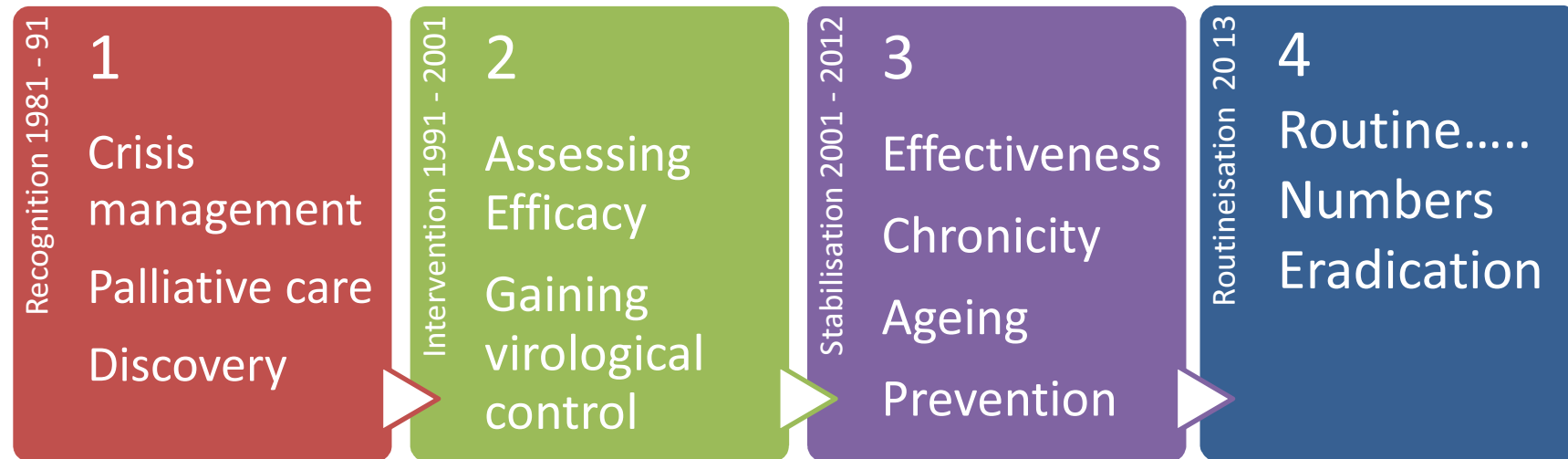
Benchmarking Quality

Jane Anderson
June 2013

British HIV Association

Standards of Care
for People Living with HIV
2013

Entering the fourth decade



Key challenges for HIV care

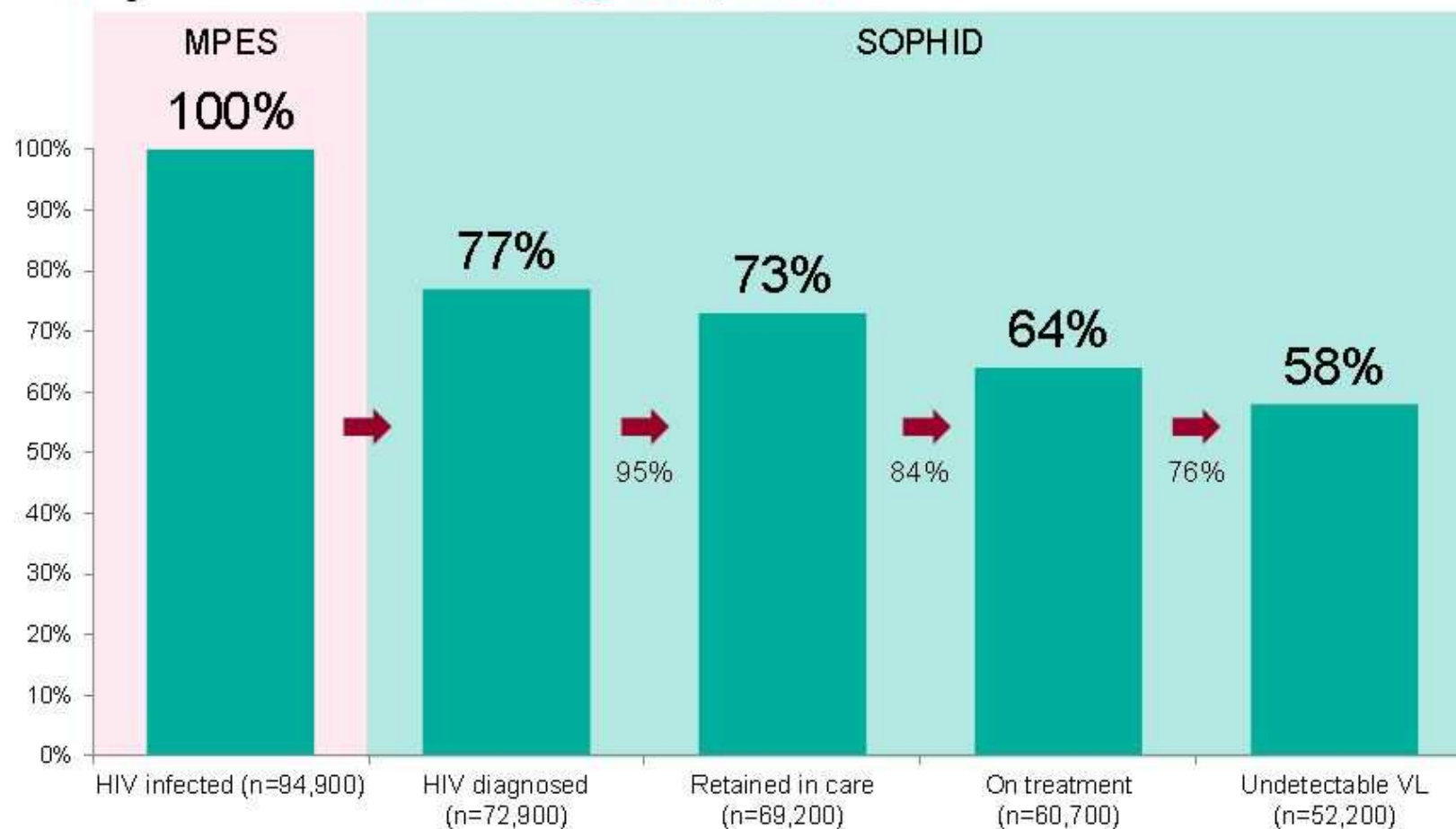
- People still acquire HIV and more people require care
- Late and undiagnosed HIV infection continues
- New layers of pathology
- Sustaining virological control for the long haul
- Impact of HIV on work, money, housing, relationships
- Structural changes in the Health system
- Shifting paradigms of clinical care
- Political uncertainty
- Economic constraint





Public Health
England

Treatment cascade of adults living with HIV: United Kingdom, 2011



April 1st 2013

- Health and Social Care Act implemented
- Abolished: Primary Care Trusts (PCTs) and Strategic Health Authorities (SHAs).
- Created : NHS England, Public Health England, Clinical Commissioning Groups
- Local Authorities take on new public health responsibilities
- New patient and public bodies (not statutory) HealthWatch local and HealthWatch England.



Secretary of State and ministers

MPs and House of Lords

Department of Health



Local Government

Public Health including Sexual Health; HIV diagnosis and prevention; Social Care; Education



NHS England

Treatment and care for HIV; National screening programmes; Primary care



Public Health England

Protect and improve the nation's health

Commissioners and the Commissioned

- Different parts of the pathway will have different commissioners
 - National Commissioning Board
 - Local Authorities
 - Clinical Commissioning groups
- A.Q.P = Any Qualified Provider
 - Increasing range of providers
- Value for money



What should good care deliver?

- Life that is
 - as fulfilling as possible
 - for as long as possible
 - in the best possible health
- Maintaining health and wellbeing
- Sustaining and promoting relationships
- Staying safe and reducing risk



NHS Outcomes Framework 2012

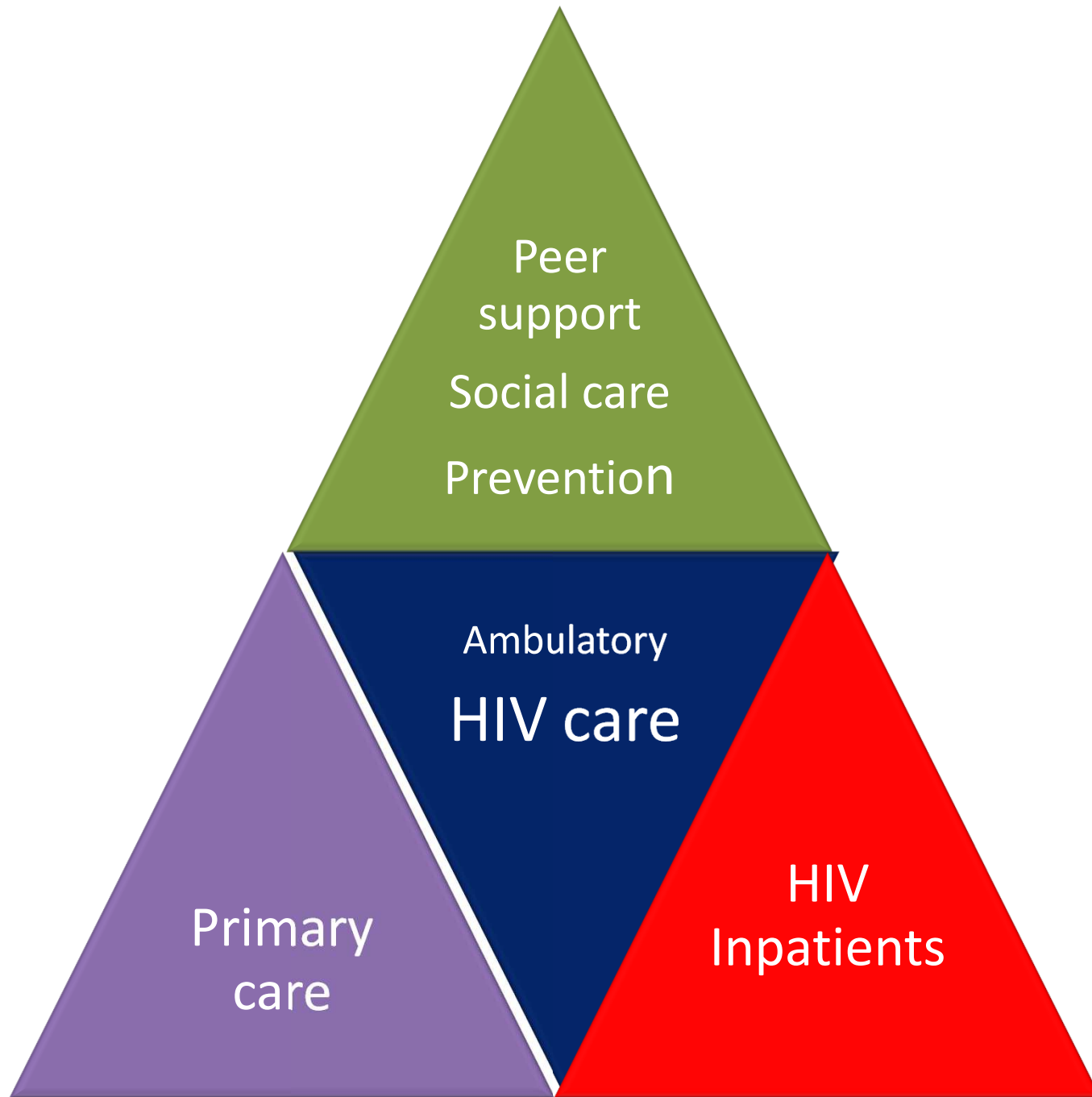
Preventing people from dying prematurely

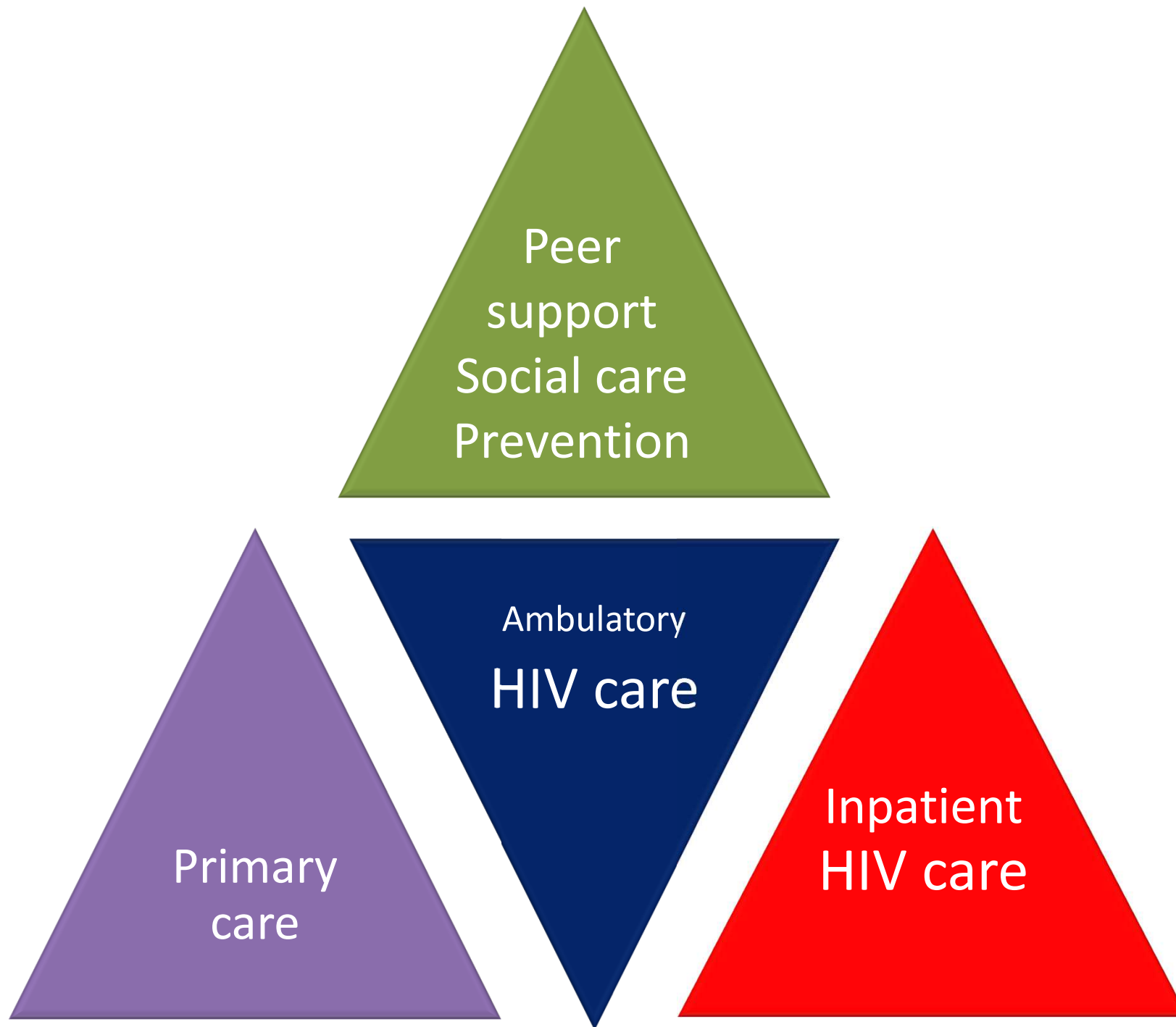
Enhancing quality of life for people with long term conditions

Helping people recover from an episode of ill health or injury

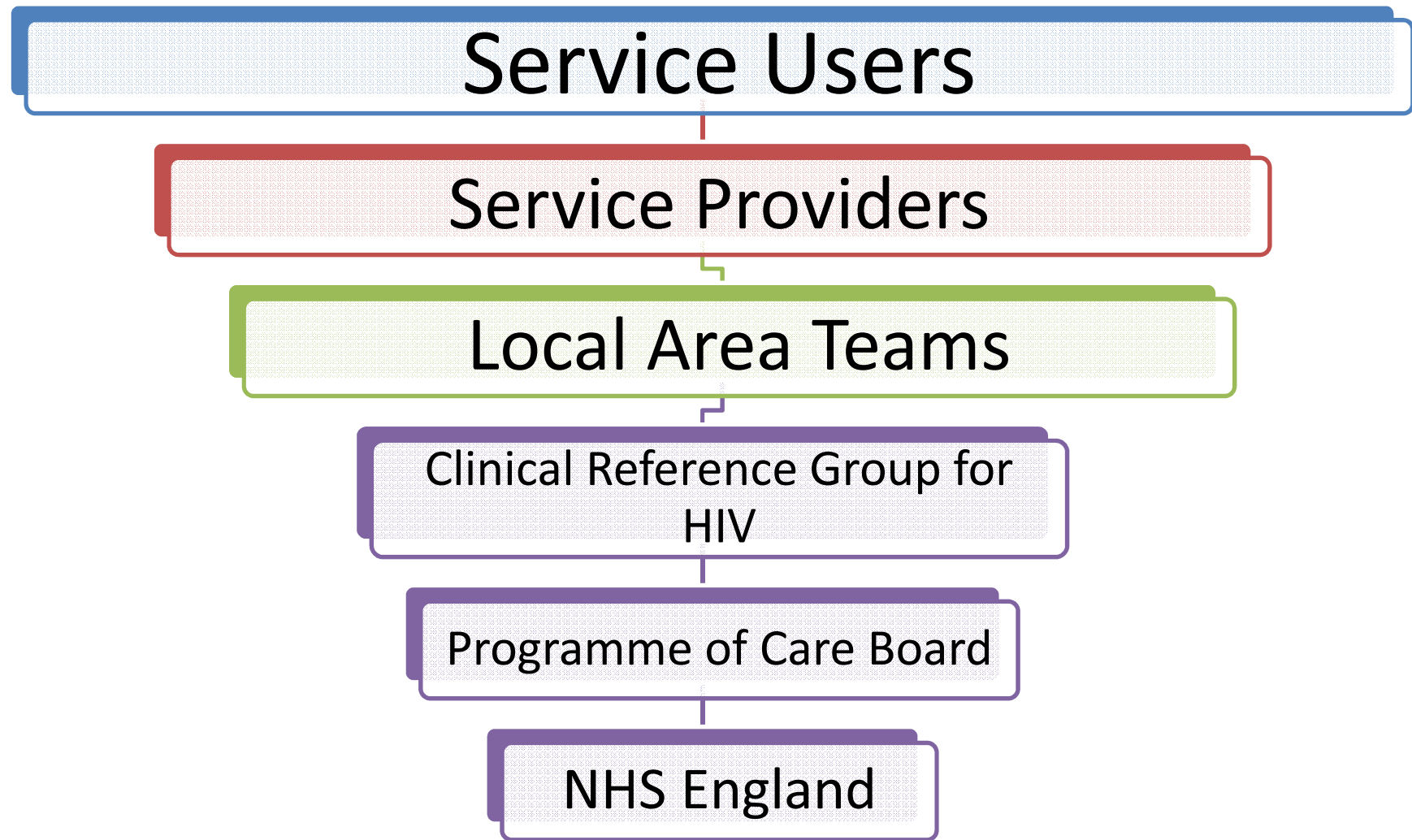
Ensuring people have a positive experience of care

Treating and caring for people in a safe environment and protecting them from avoidable harm





HIV treatment and care



FOR
MEDICAL
FOUNDATION
& SEXUAL
HEALTH
a charity supported by the
British Medical Association

Recom
for

DH Department
of Health

British HIV Association
BHIVA

The
British
Psychological
Society

British Psychological Society
British HIV Association
Medical Foundation for AIDS & Sexual Health

Standards for psychological support for adults living with HIV

NOVEMBER 2011

baop
British Association for
Occupational & Psychotherapy

BASHH

NAT

RCGP Royal College of
General Practitioners

RCN Royal College of
Nursing

RCPSYCH
Royal College of
Psychiatrists

SSHA
Society of Sexual Health Advisors

**Healthcare
Improvement
Scotland**

British HIV Association
BHIVA

Standards for HIV Clinical Care

in partnership with

The Royal College of Physicians, London
British Association of Sexual Health and HIV
British Infection Society

**Royal College
of Physicians**
collegeofphysicians.org.uk

BASHH

**BRITISH
INFECTION
SOCIETY**

March 2007

www.bhiva.org

Supported by

MAC AIDS FUND

RightCare



Who are standards for?

- Service providers involved in the care of people with HIV.
- Commissioners with responsibility for purchasing care for people with HIV
- People with HIV – what should they expect to access
- And.....



BHIVA Standards of care for people with HIV





1 - 5

HIV SPECIFIC DIAGNOSIS AND CLINICAL CARE

Diagnosis and Clinical care

- Diagnostic testing for HIV
 - Reduce late and undiagnosed HIV
- Access to and retention in HIV care
 - Pathways into and through care
 - 2 weeks / 24 hours
- Outpatient treatment and care for HIV
 - HIV and Co –morbidity
 - Overseen by Consultant with appropriate skills
- Safe prescribing & medicine management
- Appropriate HIV in patient care
 - Critical mass, Expertise, relationships in and outpatient care

Standard 3:

Outpatient treatment and care for HIV
Access to care for complex co - morbidity

People with HIV attending an outpatient HIV service should have their HIV infection monitored and treated safely in accordance with national guidance, and be able to access a comprehensive range of specialist co -morbidity services as required

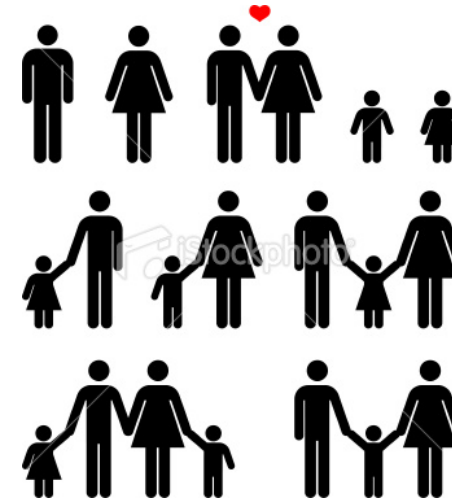
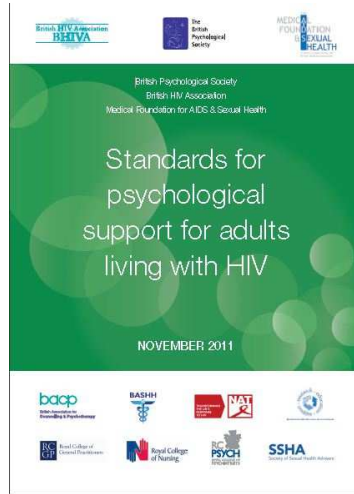


Standard 5:

Inpatient care for people living with HIV

People with proven or suspected complications of HIV infection or its treatment who require admission to hospital should receive equitable and rapid access to care by appropriately trained staff either within a consultant-led HIV specialist multidisciplinary team or within an acute medical team supported by immediate and continued engagement with specialist HIV expertise and advice.





6-8

HIV CRITICALLY RELATED CARE

HIV- critically - related care

- Promotion of mental , emotional and cognitive wellbeing as it relates to HIV
 - Stepped model of care
- Promotion of good sexual health
 - Maintaining relationships, disclosure, screening for STIs
- Reproductive health
 - conception, contraception, pregnancy and childbirth



Martin Fischer and Gill Ereaut Health foundation 2012

9 AND 10

SUPPORT, SELF MANAGEMENT AND USER ENGAGEMENT

Engagement and sharing

- Opportunities for appropriate self management
 - Physical, social, peer support, self management
 - Non clinical care provision
- Involvement of people with HIV in decisions about their care and their services
 - Individually, clinic – level and nationally



11 AND 12

**KNOWLEDGE: COMPETENCY, DATA,
AND RESEARCH**

Knowledge: Competency, data & research

- Care delivered by those with appropriate skills and competencies
 - Multidisciplinary teams
- Information – using, sharing and generating data
 - Health protection agency HARS data sets
 - Use of the NHS Number
 - Engagement with research
 - Audit : national and local

Delivery

- No HIV service should be working alone
- Equitable access to high quality care irrespective of geography
- Co – locations and so – delivery
- Networks of care



The measures of success

- Auditable outcomes for each standard
- Biomedical and clinical outcomes
- Combined outcomes framework measures
- PROMs - Patient Related Outcomes



Implementing the Standards

- National Service specifications
 - Adults with HIV
 - Children with HIV
- Quality dashboard
- CQUINS
- ARV procurement
- Payment by results
- HARS data sets
- Audit
- Patient related outcome measures (PROMS)
- Joint strategic needs assessments
- Health and wellbeing boards
- HealthWatch
- Overview and Scrutiny Committees



Holding it all together



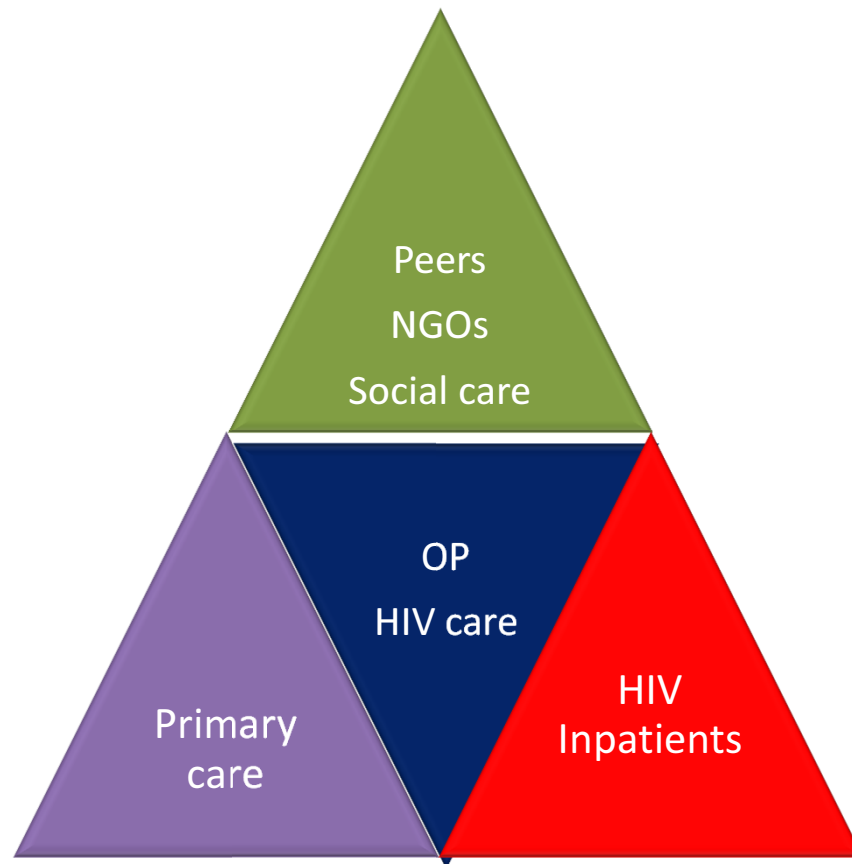
HIV
Service

Pathway management

- ✓ Specialist assessment
- ✓ Triage and referral
- ✓ Integrating care and care providers
- ✓ Shared decision making
- ✓ Skilling up other providers
- ✓ Personal Health planning
- ✓ Supported self management

And.....

Key Points



- Pathways of care
- Access to the **right** care in the **right** place at the right time delivered by the **right** people with the **right** competencies.
- Competencies, training and critical mass
- No HIV care provider should be working alone
- Sustaining and enhancing networks



THANK YOU
BHIVA was supported by
MAC AIDS Fund
Right Care

British HIV Association

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for People Living with HIV
2013

The Stakeholder Team

British HIV Association Paul Walsh Project manager

British Association for Sexual Health and HIV (BASHH)

British Infection Association (BIA)

Children's HIV Association (CHIVA)

Dieticians working in HIV (DHIVA)

Faculty of Public Health (FPH)

HIV Pharmacy Association (HIVPA)

HIV Treatment Activists Network (UK – CAB)

Local Government Association (LGA)

National HIV Nurses Association (NHIVNA)

Rehabilitation in HIV Association (RHIVA)

Royal College of General Practitioners (RCGP)

Royal College of Physicians (RCP)

Social Care Institute for Excellence (SCIE)

Specialist HIV Commissioning Representative

Terrence Higgins Trust (THT)

Department of Health (Observer)